**AETNA Contact information**

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| **Registration/Access help**   * Registering for Producer World or removing a firm principal 1-800-225-3375 * Registering for Medicare Marketing Studio 1-866-714-9301 * Accessing Silverscript Portal 1-866-714-9301   **Compensation related questions:** 1-800-622-3435  **Contracting Questions** 1-866-714-9301  **Joint Ventures**   * [Allina Health Aetna](https://www.aetna.com/producer/joint_ventures/allina_health_aetna.html?tab=4) * [Banner|Aetna](https://www.aetna.com/producer/joint_ventures/banner_aetna.html?tab=4) * [Innovation Health](https://www.aetna.com/producer/joint_ventures/innovation-health.html?tab=6) * [Sutter Health Aetna](https://www.aetna.com/producer/forms/www.sutterhealthaetna.com) * [Texas Health Aetna](https://www.aetna.com/producer/joint_ventures/texas_health_aetna.html?tab=4)   **License & Appointment** 1-866-511-2863  **Member Services**   * [File a claim](https://www.aetna.com/individuals-families/member-rights-resources/claims-coverage.html) * [Get an ID card](https://www.aetna.com/individuals-families/member-rights-resources/member-services.html) * [Find a doctor](https://www.aetna.com/insurance-producer/producer-world-tools-resources/find-a-doctor.html)   **Corporate headquarters:** (860) 273-0123 | **Sales Contacts**  **Commercial**   * [Small Group Sales](https://www.aetna.com/insurance-producer/producer-support.html#small-group) * [Small Group Broker contact sheets](https://www.aetna.com/producer/bob/sg-state-contact-sheets.html) * [Middle Market Sales](https://www.aetna.com/insurance-producer/producer-support.html#middle-market) * [National Sales](https://www.aetna.com/insurance-producer/producer-support.html#national) * [Public and Labor Sales](https://www.aetna.com/insurance-producer/producer-support.html#public) * [Aetna Student Health Sales](https://www.aetna.com/insurance-producer/sales-contact-tool.html#aetna-student-health|new-business)   **Medicare**   * [Medicare Sales](https://www.aetna.com/insurance-producer/sales-contact-tool.html#medicare) * **Medicare Broker Services Department** 1-866-714-9301 Or [contact your local Broker Manager](https://www.aetna.com/producer/Medicare/documents/Broker_Manager_contact_information.xlsx) * **Aetna Senior Medicare supplement and ancillary products** 800 264.4000. |